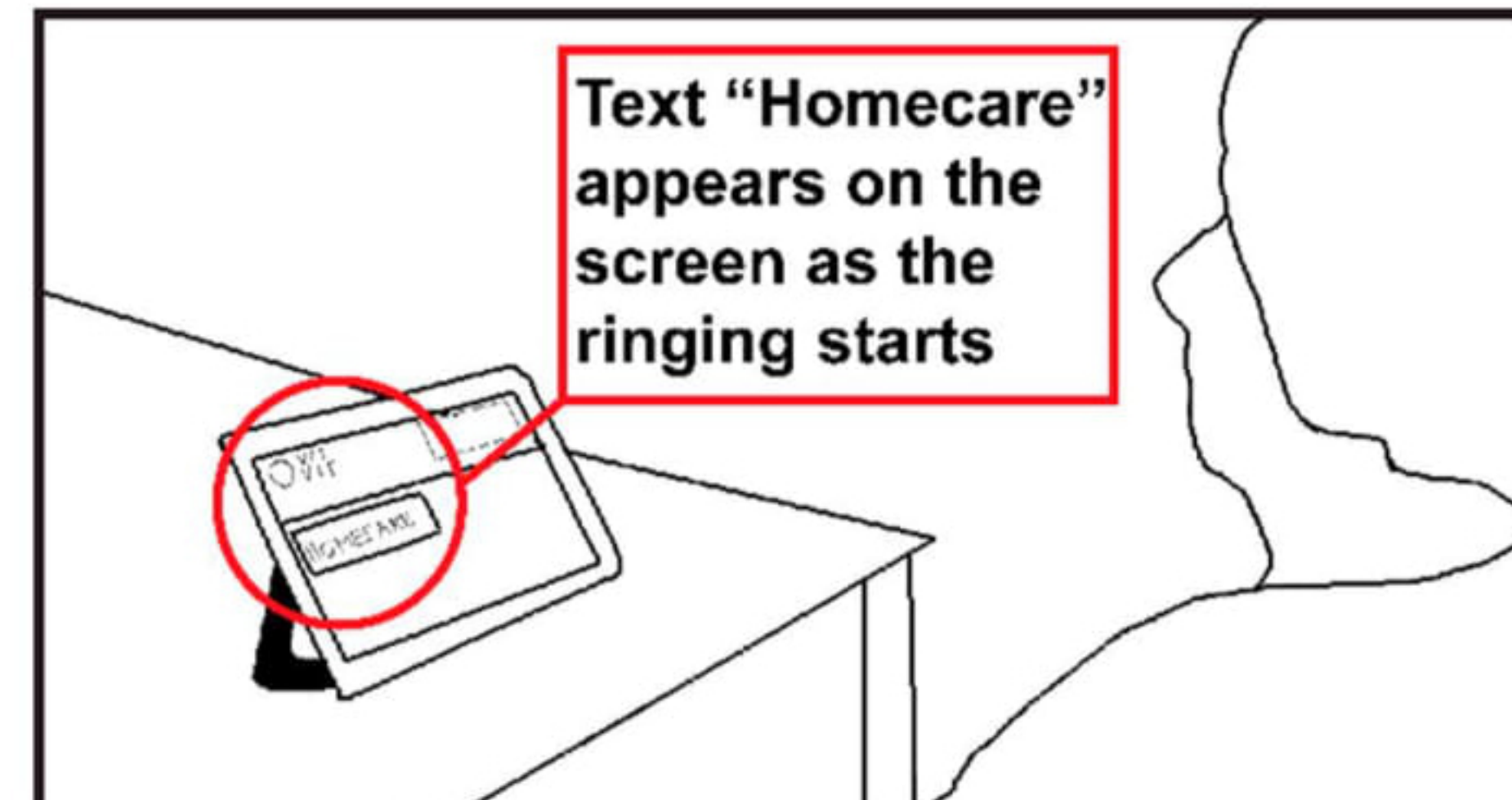
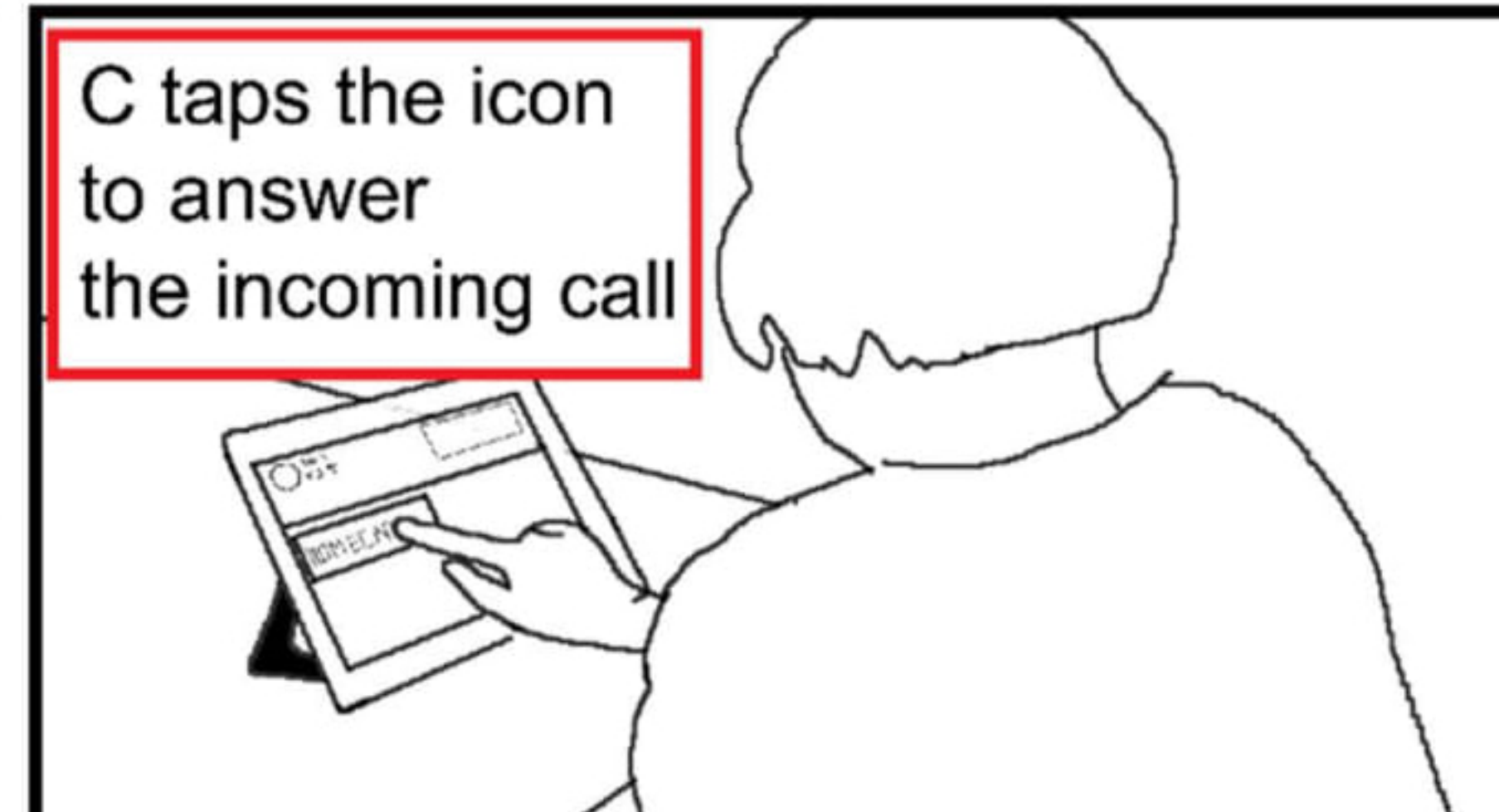


((The client is sitting in front of the tablet. The tablet has rung twice before, the last time, 71 seconds ago. The client has answered, but for some reason, the connection has not started.))

01 #♦(0.3)% (0.2)% (1.0)♦(0.5)% (2.4)#♦(1.3)♦(3.2)♦(0.2)♦
a:S-> ♦-----ring-----♦ ♦ring ♦ ♦ring ♦
c:>>g. over tablet%.....%gaze to screen->
c:An-> %tapping icons on the screen->
#IMG3.1 #IMG3.2

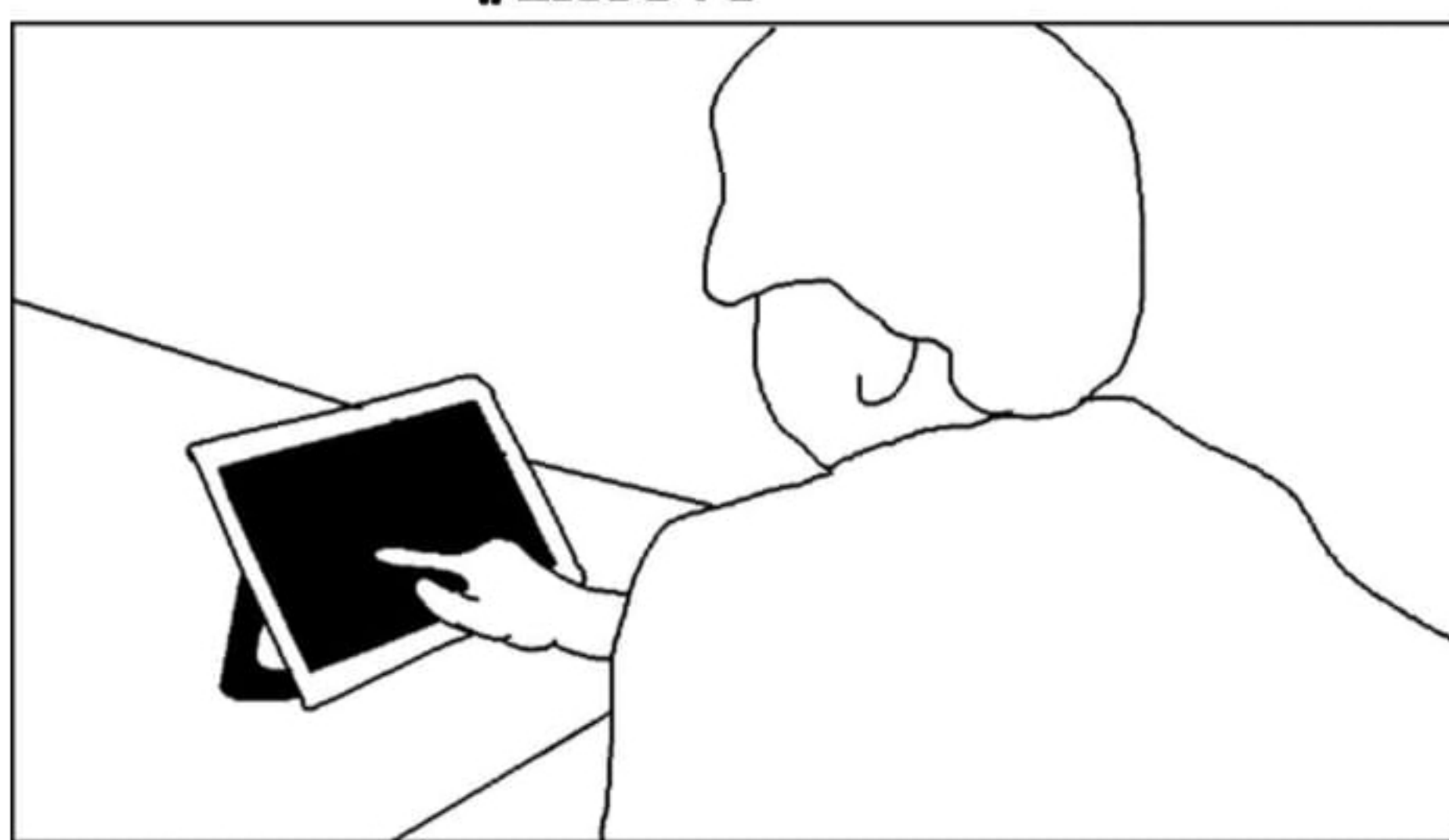


IMG3.1

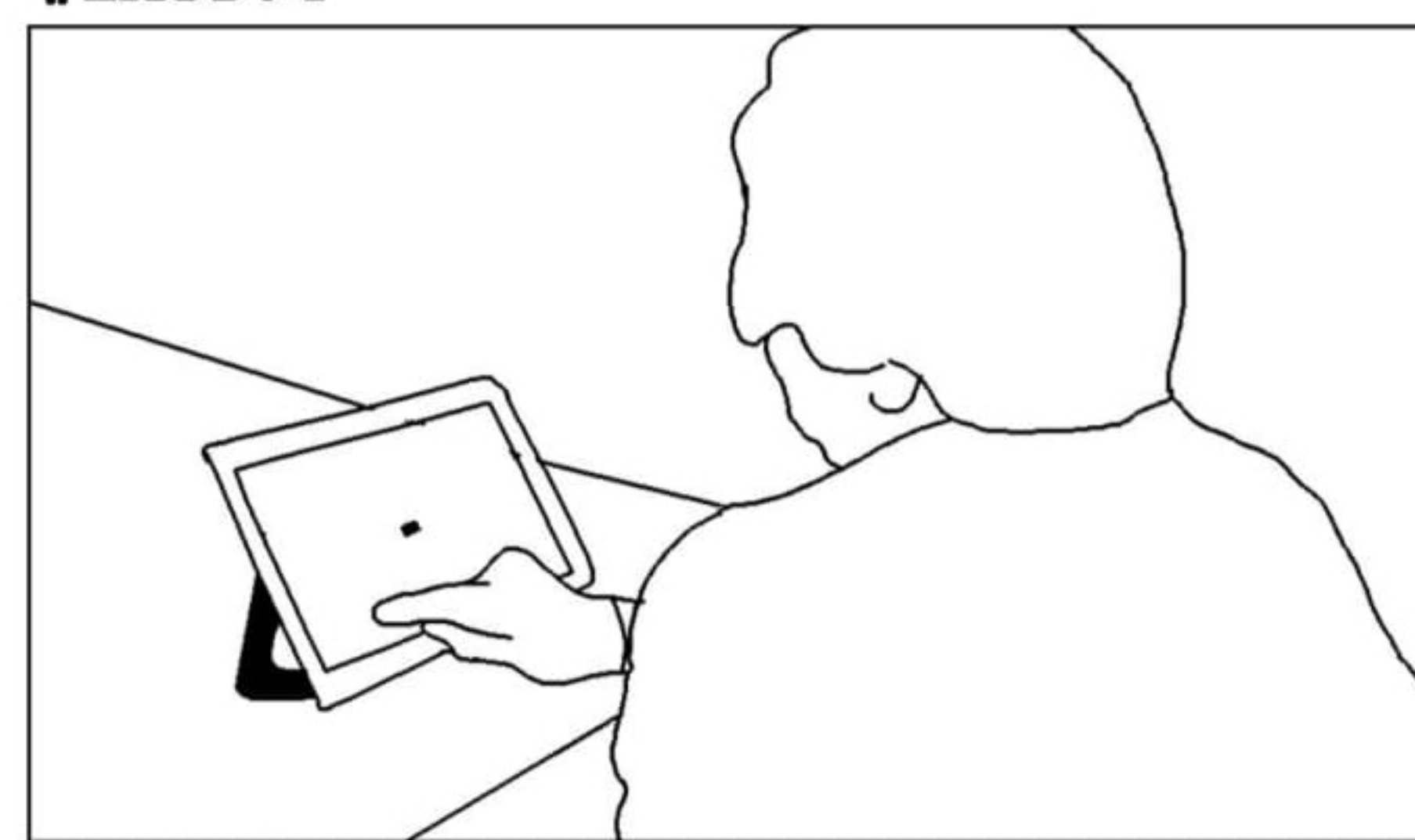


IMG3.2

02 (0.5)#♦(2.1)♦(2.2)% (1.1)% (0.5)#♦(9.7)
c: An-> %.....%taps an icon on the screen, holds->
s: #♦black♦---white screen---♦ icon appears on the screen->
#IMG3.3 #IMG3.4

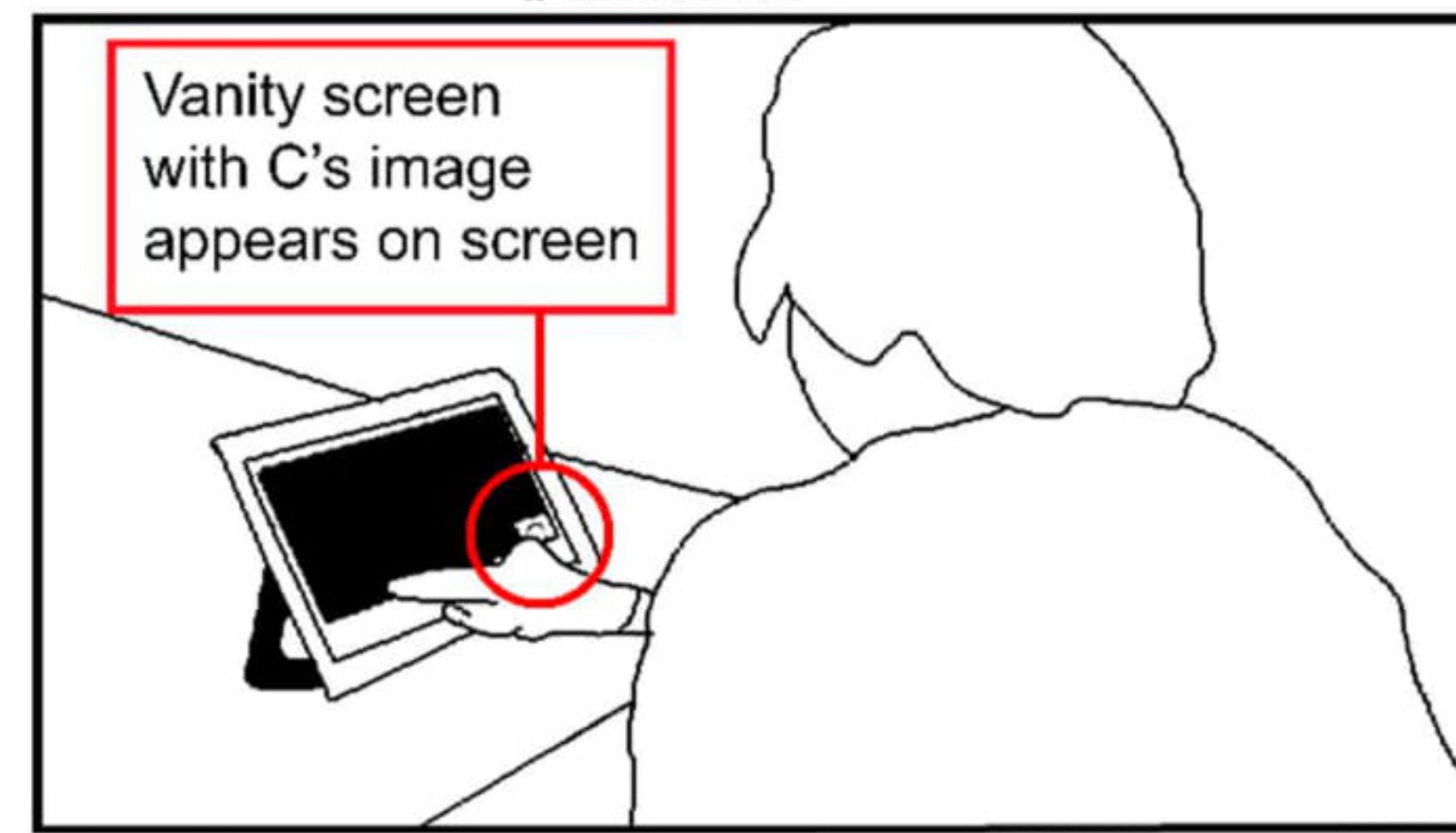


IMG3.3

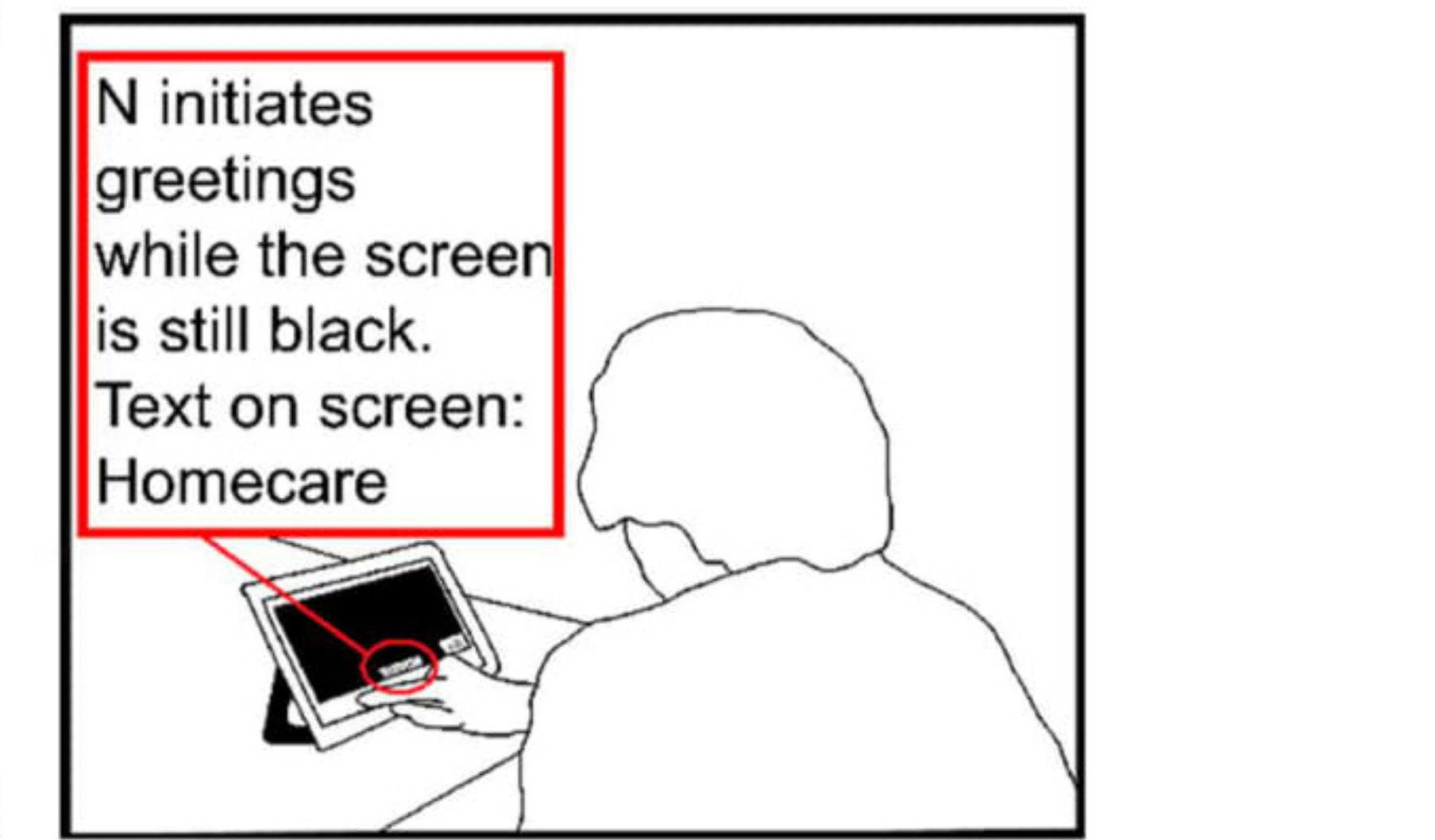


IMG3.4

03 #♦(6.7)
s: ->♦black screen
#IMG3.5



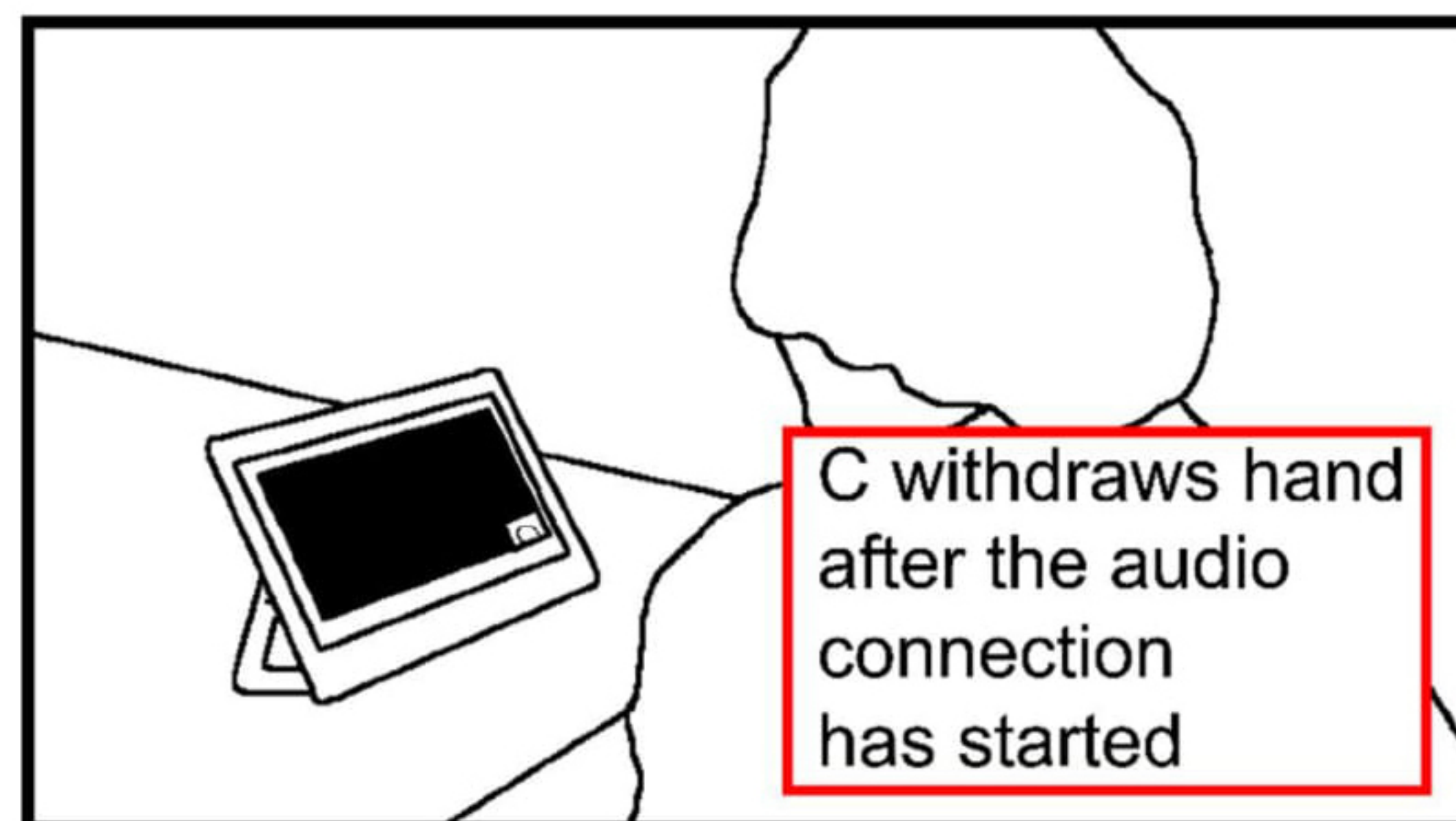
IMG 3.5



IMG3.6

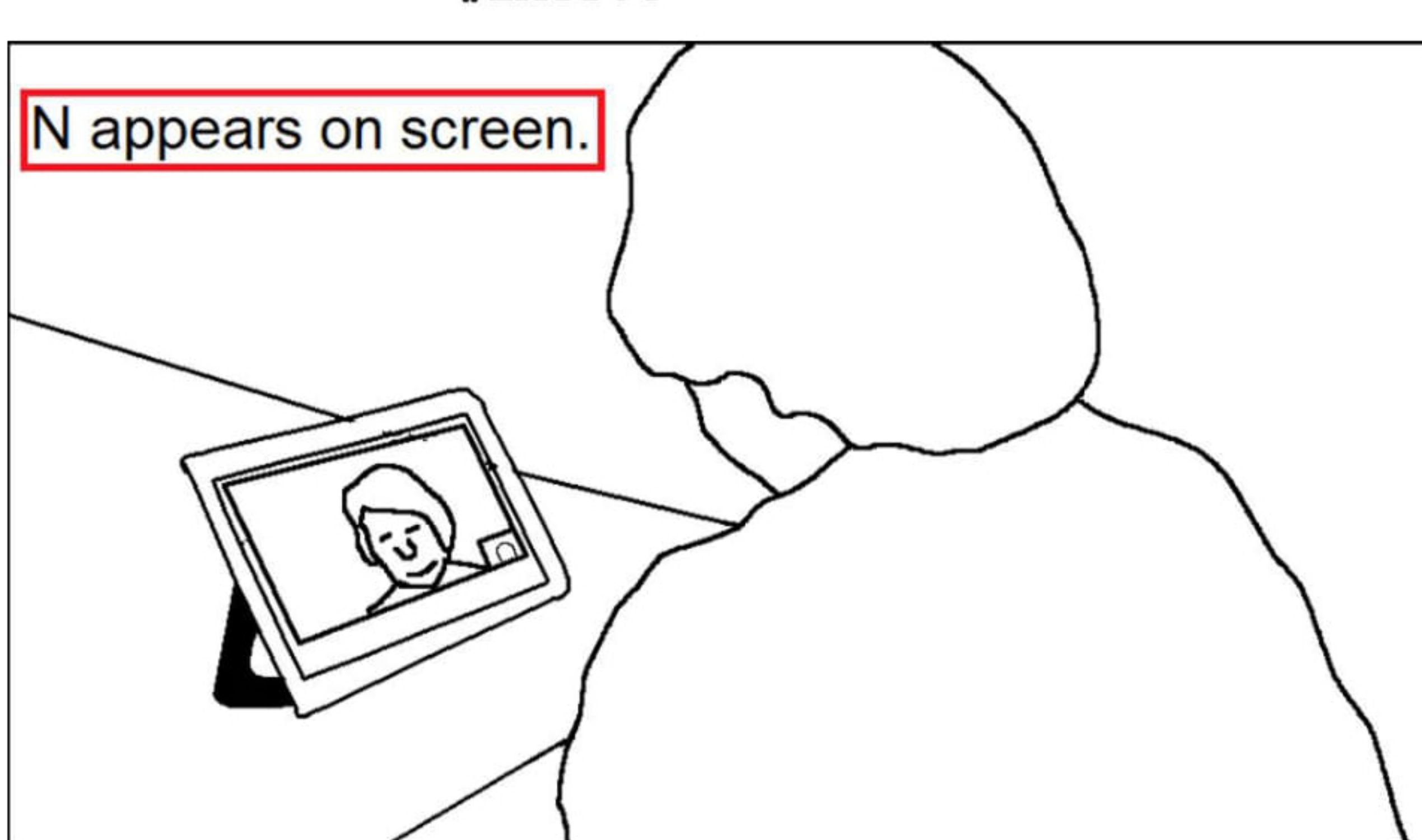
04 N:G-> #♦iltaa Ann[a.
good evening Ann[a.
s: ♦text on screen appears
#IMG3.6

05 C:G-> [no ehtoota %ehtoota.#=
[well good evening.=
c: ->%withdraws hand->
#IMG3.7



IMG3.7

06 C: =on%ko ongelmia?
=is there some trouble?
c: ->%both hands on lap->
07 N: (no:=o[n.])
(well:=yes.)
08 C: [ʔhehe[hahhahʔ [ʔhehhehʔ
09 N: [no vähän tuntuu ole[van >ei näy,< (.)
[well it feels a bit like th[at >the picture,<(.)
(.)
10 N:N-> kuvaa >(jaa no) mutta nyt< näkyy [kuva ja ääniki
doesn't show >(well oh) but now< the picture [shows and sound
11 c: [jaaha?
[well then?
12 N: [kuu(luu.)
[(works) as well.
13 C: [no nii?
okay?
14 (.)
15 C: ʔ(h)jo#♦o.ʔ
ʔ(h)yes.ʔ
s: Ap-> ♦Screenchange: N appears
#IMG3.8



IMG3.8

16 (.)
17 C: ʔhm hm .hh[h
18 N: [ʔno: ni?ʔ
[ʔo:kay?ʔ
19 N: [kuuluuko sinne hy[vin.
[does the sound work there we[ll.
20 C:N-> [.ng [joo kuuluu ja näkyy kuvaki
[yes the audio works and also
21 C: jo.
the picture works now.
22 (.)
23 C: ʔhoh hohʔ (0.5) .hh[h
24 N: [ʔno(h)o n[i?ʔ [hyvä.
[ʔo(h)ka[y?ʔ [good.
25 C: [ʔhkmhkmkh[mʔ
26 C: [joo. [joo.
[yes. [yes.
27 N: [hyvä jut[tu.
[good thi[ng.
28 (0.4)
29 N:Q-> mites päivä o menny?
How has the day been?
((Continues))