

1 Noach ^so we list events we look that who is the  
 jaap ^>>--writes, hand on forehead-->

2 the: ~chooser of those events |so (.)  
 dietmar ~frowns, turns gaze to laptop-->

3 if ~#for instance~ we are picking up- we have  
 dietmar ~runs hand quickly along side of laptop-  
 fig #13

4 ~booked a carrier ~which u:h ~comes  
 dietmar ~adjusts laptop---~taps Cisco Touch Panel--~puts hand on  
 chin-->

5 +back to us and say |hey the (goods),  
 noach +turns gaze downwards-->

6 are not ready for a ~#pick-up then,  
 dietmar ~glances at Marja  
 fig #14

7 +u:h then, (.) /so we  
 noach ->+turns gaze to Marja-->  
 screen 3 /the presentation appears

8 went to the \*premises  
 marja \*turns gaze to screen 3-->

9 where goods were ~#not ready  
 dietmar ~turns gaze to Marja-->  
 fig #15

10 >then we listed< the events ~where  
 dietmar ->~turns gaze down-->

11 goods were not ready for a pick-up  
 12 then \*users (suffer).  
 marja ->\*turns gaze to screen 2-->

13 Marja °m|h°

14 Noach ~was it some nervous  
 dietmar ~turns gaze to Marja-->

15 ^#mistake,  
 jaap ^turns gaze to screen 3-->  
 fig #16

16 Noach but if for instance the carrier didn't pick up  
 17 because we had no time then we say  
 18 \*okay: \*goods not picked up  
 marja \*looks at screen 3\*

19 ~u:h  
 dietmar ~turns gaze to Marja-->

20 no time. in choosing carrier and gets then ( x ).  
 21 Marja ↑mhm  
 22 (0.4)

23 Dietmar I just noticed that your faces were (wilt)  
 24 for some of it because you couldn't  
 25 see ~anything~  
 dietmar ~points towards laptop~

26 Dietmar [so sor]ry  
 27 Marja [\*yea:h] +that's i- I was-,  
 marja \*turns gaze to screen 1, smiles-->>  
 noach +turns gaze to screen 3-->

28 Dietmar +it's a useful ^thing.  
 noach +turns gaze to screen 1, smiles-->>  
 jaap ^turns gaze to screen 1, smiles-->>

29 Marja yeah but I can read [fyour mindsf  
 30 Dietmar [were you also referring

31 Dietmar to ~that one~  
 dietmar ~hand gesture towards laptop~

32 ↑right (.) that's what you ↑looked (.)  
 33 ~uhm:~  
 dietmar ~glances at laptop screen~

34 so (.) kind of that s- thirty seventy (.)  
 35 that were the things that you were referring  
 36 [to  
 37 Marja [yeah yeah.

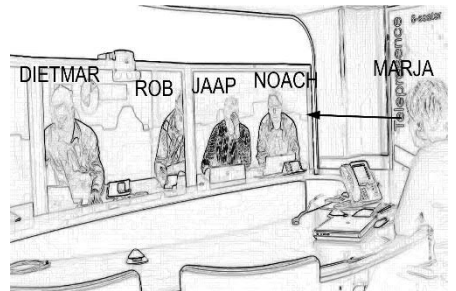


Figure 13. D hand on the side of laptop; M gaze to N.

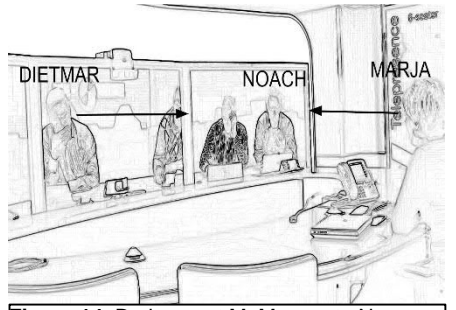


Figure 14. D glance at M; M gaze to N.

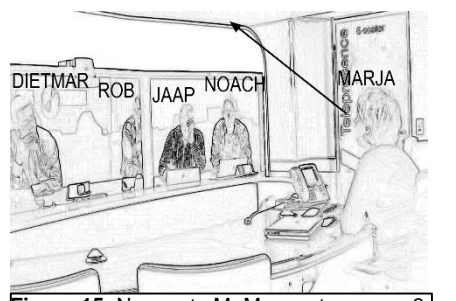


Figure 15. N gaze to M; M gaze to screen 3.



Figure 16. J gaze to screen 3.